

Global Nexus Institute Ltd

These Terms and Conditions ("Terms") govern your access to and use of services, programs, and platforms offered by **Global Nexus Institute Ltd** ("we," "our," or "the Institute"). By registering, enrolling in a course, or other education support, or using our website or other learning tools, you agree to comply with these Terms.

1. Eligibility and Account Registration

To access our courses or resources, users must:

- Be at least 16 years of age, or have permission from a parent or guardian
- Provide accurate, current, and complete registration information
- Keep login credentials secure and confidential
- Respect other students online or in person

Global Nexus Institute reserves the right to suspend or terminate accounts that violate these terms.

2. Use of Services

All educational materials, videos, quizzes, certificates, and platforms are for personal, non-commercial use only.

You agree not to:

- Reproduce, copy, or redistribute content without permission
- Disrupt or interfere with the proper functioning of our platforms
- Misrepresent your identity or credentials
- Engage in any fraudulent, unethical, or unlawful activity

3. Payments and Refunds

- Course fees must be paid in partial/full before gaining access to paid programs
- Refunds are issued based on our **Refund Policy**
- Non-payment or chargebacks may result in restricted or terminated access

4. Intellectual Property

All content on our platforms (including logos, course materials, and digital content) is the property of Global Nexus Institute Ltd or its content partners.

You may not use, share, or modify this content for commercial purposes without written consent.

5. Certificates and Course Completion

Certificates are issued only upon successful completion of a course and meeting all

requirements, including assessments or attendance.
False claims or misuse of certificates is strictly prohibited.

6. User Conduct and Academic Integrity

You are expected to maintain honesty and academic integrity. This means:

- Completing your own work
- Avoiding plagiarism or cheating
- Respecting instructors, staff, and fellow learners

Violations may result in removal from a course, revocation of certificates, or permanent banning from the platform.

7. Data Privacy

We collect and process your personal information in accordance with our **Privacy Policy**. By using our services, you agree to the collection and use of your data for educational and operational purposes.

8. Modifications to Services

We may update or modify course content, schedules, platform features, or policies without prior notice to improve service quality or meet best standards.

In case of major changes, enrolled users will be informed in advance.

9. Governing Law and Dispute Resolution

These Terms are governed by the laws of the Republic of Rwanda.

Any disputes arising from these Terms shall be resolved amicably or, if necessary, referred to a competent court within Rwanda.

10. Termination

We reserve the right to suspend or terminate your access to any service if you breach these Terms or engage in inappropriate conduct.

12. Contact Information

For any questions or concerns about these Terms and Conditions, please contact:

Global Nexus Institute Ltd

Email: info@globalnexus.co.rw

Phone: +250 787 406 140

07/13/2025

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